

# HOW TO COMMUNICATE PROBLEMS

1 JOE IS A STUDENT AT OVGU ATTENDING A PROJECT COURSE. THE FINAL GRADE IS GIVEN BASED ON SEVERAL MILESTONE PRESENTATIONS.

2 GROUPS ARE ASSIGNED RANDOMLY, AND ALL OF JOE'S GROUP MEMBERS HAVE DIFFERENT BACKGROUNDS. JOE GETS THE DESIGN ROLE AND MEL IS TEAM LEADER.

3 THE GROUP BRAINSTORMS IDEAS, HOW TO IMPLEMENT THE TASK AND DECIDES TO USE A FRAMEWORK, WHICH JOE IS UNFAMILIAR WITH.

THE FRAMEWORK WORKS PERFECTLY FOR OUR REQUIREMENTS!

4 THE GROUP MAKES A PROJECT PLAN AND DISTRIBUTES THE WORK. EVERYONE HAS TO CONTRIBUTE A PART OF THE IMPLEMENTATION FOR THE SECOND MILESTONE.

YOU WILL IMPLEMENT THE SEARCH FUNCTION, OKAY?

YEAH, SURE...

5 THE FIRST PRESENTATION GOES SMOOTHLY, BUT STARTING THE SECOND TASK JOE HAS PROBLEMS UNDERSTANDING THE FRAMEWORK.

I DON'T GET IT... I'M ALREADY BEHIND SCHEDULE!

6 AT THE WEEKLY PROGRESS MEETINGS, JOE IS EMBARRASSED AND RELUCTANT TO MENTION THE PROBLEMS.

THEY WILL THINK I'M STUPID, I WILL FIGURE IT OUT MYSELF.

7 A DAY BEFORE THE SECOND PRESENTATION, THE TEAM LEADER MEL ASKS JOE DIRECTLY AND JOE INFORMS THEM THAT THE IMPLEMENTATION IS NOT READY.

THIS FRAMEWORK IS VERY COMPLEX... I DID NOT GET IT DONE.

BUT WHY DIDN'T YOU SAY SOMETHING BEFORE?

8 BUT YOU NEVER ASKED! I THOUGHT I HAD TO FIGURE IT OUT MYSELF.

NO, IF YOU HAVE PROBLEMS, YOU HAVE TO TELL US SO WE CAN FIGURE IT OUT TOGETHER!

9 THE GROUP RUSHES TO FINISH THE SECOND PRESENTATION WITH THIS DEVELOPMENT, BUT NOT BEING ABLE TO EXPLAIN THE HALTED IMPLEMENTATION, GETS FEWER POINTS.

Milestone presentation

YOU NEED TO COMMUNICATE PROBLEMS WITHIN YOUR GROUP RIGHT AWAY!

10 AFTER THIS THE GROUP HAS TO REWORK THE PROJECT PLAN AND REASSIGN THE TASKS. JOE ALSO GETS SUPPORT WITH THE FRAMEWORK.

THIS FUNCTION IS VERY HELPFUL!

11 THE LAST MILESTONE PRESENTATION IS MORE SUCCESSFUL, BUT THE FINAL GRADE IS AFFECTED BY THE LOST POINTS FOR THE SECOND.

Final presentation

I'M SORRY FOR THE GRADE, GUYS. IN THE FUTURE I WILL ASK FOR HELP EARLIER!

12 DIFFERENT COMMUNICATION STYLE

- IF YOU RUN INTO PROBLEMS YOU CAN'T SOLVE YOURSELF, ASK YOUR TEAM ○
- ASKING FOR HELP IS NOT STUPID, BUT A SMART DECISION ○
- IF YOU DON'T SAY ANYTHING, OTHERS ASSUME THAT YOU DON'T NEED HELP ○

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